



SIOGREEN

INFRARED TANKLESS WATER HEATERS

OPERATION & INSTALLATION MANUAL



Model: SIO 14 Pro & SIO 18 Pro

Quartz Infrared Electric Tankless Water Heaters

Table of Contents

SAFETY INFORMATION	1
INTRODUCTION	2
Unit Operation	2
Unit Freezing	2
Maintenance	2
Included Parts List	2
Required Parts List	2
CONTROL PANEL INTERFACE	3
MOUNTING YOUR WATER HEATER	4
PLUMBING INSTALLATION	5
ELECTRICAL INSTALLATION - US INSTALLATION	6
ELECTRICAL INSTALLATION - CANADA INSTALLATION	9
SETTING THE HOT WATER OUTLET TEMPERATURE	12
SIZING GUIDE	12
TROUBLE SHOOTING	13
WARRANTY	15

Thank you for choosing SioGreen products...the most advanced electric tankless water heaters in the world today using patented Quartz-Infrared technology and true modulation. All of our products are made with the highest grade materials and are professionally assembled.

We make every effort to deliver customer satisfaction with our product's superior quality, long-term performance and modern design.

Before you use your water heater for the first time, please carefully read and understand this manual. It contains important information regarding the correct use and care of the unit.

SAFETY INFORMATION

IT IS IMPORTANT TO COMPLETELY READ AND UNDERSTAND THE INSTALLATION PROCEDURES BEFORE CONTINUING THE INSTALLATION.

FAILURE TO FOLLOW THESE INSTRUCTIONS MAY RESULT IN PROPERTY DAMAGE, SERIOUS BODILY INJURY, OR DEATH.

THIS PRODUCT SHOULD BE INSTALLED BY A LICENSED ELECTRICIAN AND PLUMBER IN ACCORDANCE WITH ALL NATIONAL, STATE, AND LOCAL ELECTRICAL & PLUMBING CODES.

Keep this manual in a convenient place for future reference.

Check our website,
www.SioGreenPro.com for the
latest version of the Installation
& User Manual.

 **DANGER! WATER TEMPERATURE SAFETY SETTING**

Safety is our primary goal when selecting the water temperature. Any temperature above 120°F can cause serious scalding or death. Energy conservation is a factor to be considered when selecting the water temperature. Setting the water heater's thermostat to a lower setting will allow a higher flow rate and use less energy.

INTRODUCTION

SioGreen Quartz Infrared Electric Tankless water heaters do not store water like a conventional tank type water heater. It contains multiple high powered quartz tube heating elements that are capable of heating water “on-demand ” and continuously as needed, so you will never have to worry about running out of hot water again.

The unit’s working principle and designs are simple. When the power is turned on, the microprocessor will check the temperature sensor and current leakage sensor, if there are no errors, the heater will activate.

The performance of the products is dependent on incoming water temperature, water pressure and the preset temperature of the thermostat. It is important that you select the properly sized unit to match the location and application. SioGreen units require no venting can be installed anywhere in the building that is convenient for the owner. This product should be installed indoors only. An outdoor installation is permitted if the unit is mounted in a suitable enclosure that protects it from all-weather elements including freezing. Freezing of the unit may result in permanent damage and will void the warranty.

Unit Operation:

When you open the hot water valve, the flow sensor activates the water heater when the minimum water flow is achieved. (.5 GPM) The flow sensor sends the information to the temperature controller to begin modulating the heating elements to heat the water as it passes through the quartz heating tubes and to maximize the energy usage efficiency.*

When the fixture is closed, the demand stops, the flow sensor sends information to the controller to turn off the power to the quartz heating elements. The unit remains in standby mode until there is another demand for hot water and the minimum flow is achieved.

** In the rare situations where the water flow rate exceeds the maximum heating capacity of the unit, the unit will reach a maximum achievable temperature based on flow rate and unit size. When a reduction in the excessive flow rate is made, the unit will achieve the set point temperature.*

Unit Freezing:

In case of freezing, please wait for the complete defrosting of the unit before using. Verify this by running water through it before turning on the power. Activating unit while still frozen will damage the unit’s internal components and void the warranty.

Maintenance:

This unit requires no maintenance; however, to extend unit service life, install the inlet pre-filter included with the unit. Check and clean it periodically. Do not attempt to open the case to make adjustments or repairs for any reason. The opening of the unit will void all warranties and could result in serious injury or property damage.

Included Parts List:

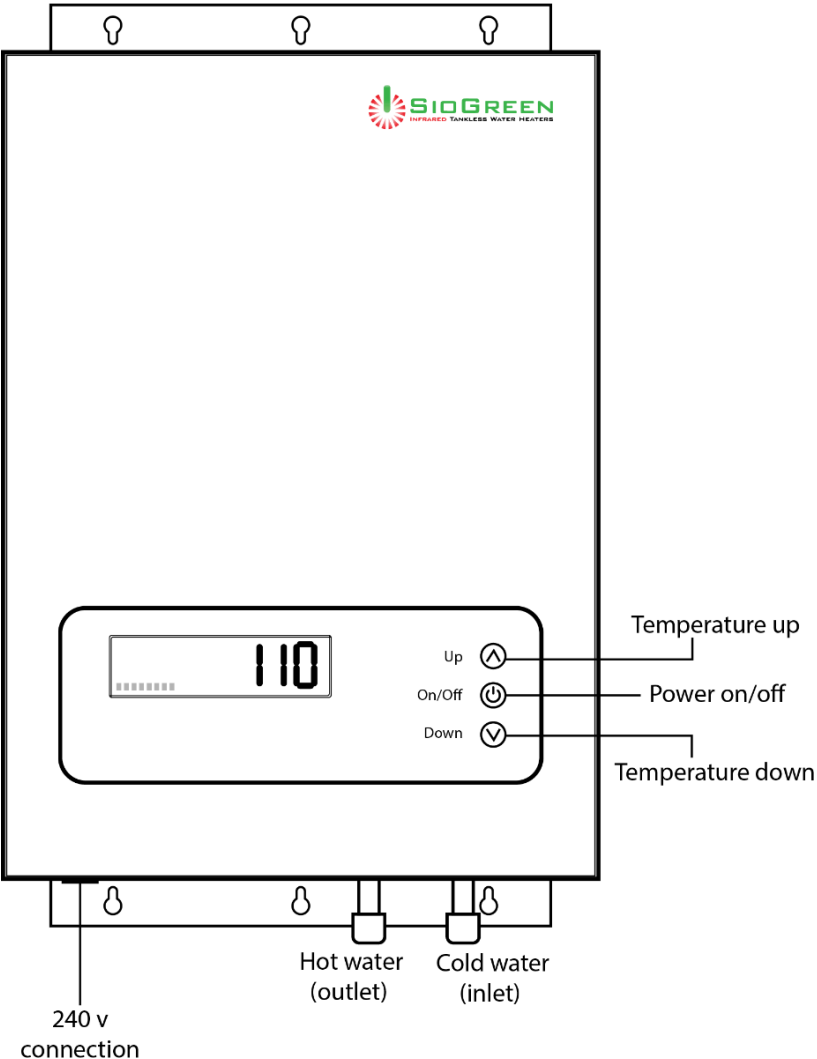
- Screws and anchors for mounting
- Inlet pre-filter

User Provided Parts List:

- Cold water supply line shut-off valve

CONTROL PANEL INTERFACE

SIO 14 Pro & SIO 18 Pro



Power

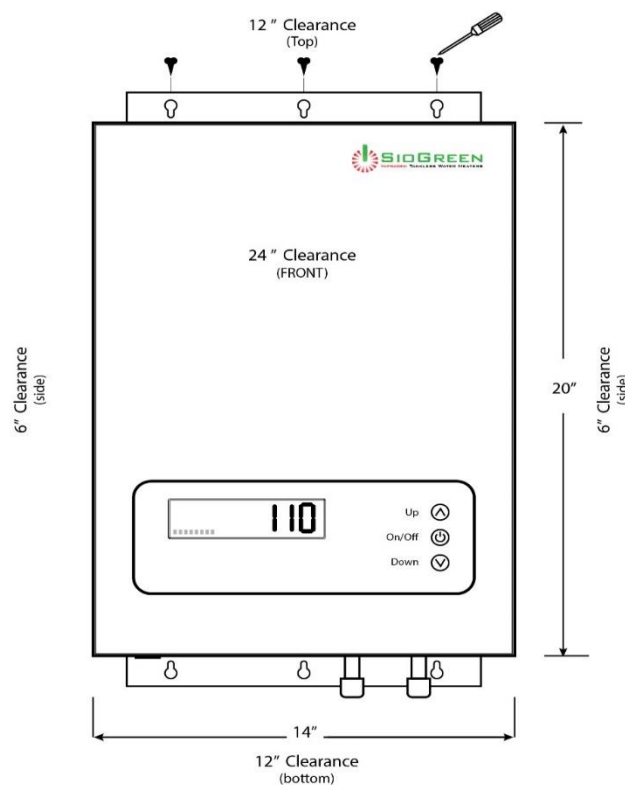
- Press button to turn the system on/off
- Once power is turned on, the target temperature will be displayed

Temperature Control


- Pressing Up Arrow – Increase Temperature
- Pressing Down Arrow – Decrease Temperature

MOUNTING YOUR WATER HEATER

1. Leave a minimum distance of 6" to both sides and 12" on the top and bottom of the unit for clearance and maintenance. A minimum clearance of 24" in front of the unit must be provided for safe removal of the front cover, for installation, advanced troubleshooting, and service if required.
2. Mount the SioGreen tankless water heater securely to the wall using the six (6) screws through the eyelet holes in the two (2) mounting brackets located at the top and bottom of the unit.
3. This unit must only be mounted in a vertical position with the electrical and water fittings located at the bottom of the unit. Avoid installing the water heater in a corrosive environment, as this may cause damage to the electronic components.
4. Installation of the water heater must be in accordance with all National and Local codes having Jurisdiction and installed by a Licensed Contractor



PLUMBING INSTALLATION

 CAUTION: Breaker must remain off until installation is complete.

1. Step 1: Flush cold-water line to clear any debris before connecting to unit.
2. Step 2: Install the shut-off valve (Not Supplied) in the cold-water supply line.
3. Step 3: Install the pre-filter into the cold-water inlet on the unit to prevent any foreign materials entering the unit that may clog or damage the internal parts.
4. Step 4: Using flexible lines only, connect the cold-water supply line to the water heater inlet labeled with a blue ring. **Avoid using Teflon Tape or Plumbers Paste on the inlet connections to avoid foreign materials clogging the pre-filter.**
5. Step 5: Connect the hot-water outlet line to the outlet labeled with a red ring. **DO NOT** solder any fittings to the unit. This will damage internal sensors and components and void the warranty. A T/P valve is not required in most jurisdictions. Verify your local codes accordingly and if required, install the valve.
6. Step 6: Verify all fittings are tight and secure. Open a hot water faucet and allow water to run through the water heater for at least 1 to 2 minutes to purge any air and flush any foreign materials from the water lines. This is a mandatory step to prevent damage to the flow sensor and internal parts. This must be performed prior to turning on the power to the unit.
7. **After the unit has been flushed, re-check the pre-filter and clean if necessary.** Verify all connections are free of leaks.

Model	Minimum Flow	Maximum Flow	Connection
SIO 14 Pro	.50 GPM	3.6 GPM	3/4" NPT
SIO 18 Pro	.50 GPM	4.6 GPM	3/4" NPT

ELECTRICAL INSTALLATION

THE FOLLOWING ELECTRIC INSTRUCTIONS ARE FOR U.S. CUSTOMERS



CAUTION: Breaker must remain off until installation is complete. **SERIOUS BODILY INJURY OR DEATH COULD OCCUR IF YOU IGNORE THIS WARNING.**

SioGreen products must be installed by a licensed and qualified electrician in accordance with all applicable national, state, and local electrical codes depending on country.

Before installing this product, ensure that the home has sufficient electrical power available to handle the maximum amperage load of the applicable model.

Specifications by Model (U.S.)

MODEL NUMBER	MAX kW	VOLTS	MINIMUM BREAKER	MAX AMP	MINIMUM WIRE
SIO 14 Pro	14.0	240	2 X 30 AMP Double Pole	58.4	10 AWG
SIO 18 Pro	18.0	240	2 X 40 AMP Double Pole	75	8 AWG

These units will require 2 sets of wire and 1 ground. (see wiring diagram)

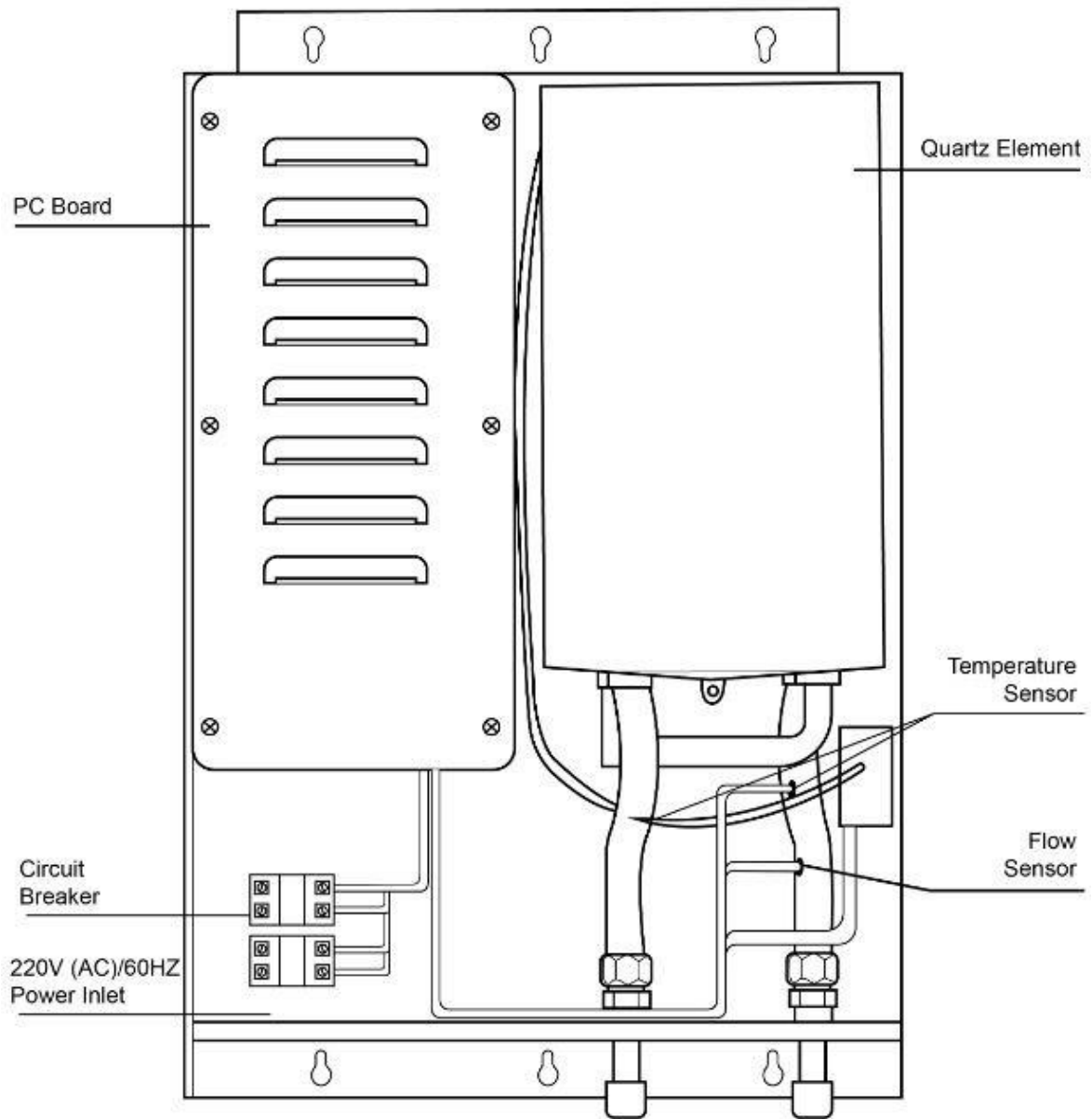
1. Remove cover of the water heater carefully and locate the electrical disconnect breaker on the bottom left corner facing the unit.
2. Use the correct wire gauge that meets all NEC or country of installation guidelines based on the size of the breakers used to feed the unit and the length of the wire run. Then run the set of wires from the home's main panel circuit breakers to the tankless water heater. (See above chart for minimum wire size) This minimum wire size is based on maximum of 50' of length.
3. Take each wire pair and connect them to one breaker (see wiring diagram). Make sure that each breaker is connected with one red wire and one black wire.
4. A single ground conductor is required for both incoming circuits.
5. Verify all connections are tight and secure. Verify the correct panel breaker size. Verify the ground conductor size and connection per applicable codes.
6. **DO NOT DRILL OR CUT ADDITIONAL HOLES IN BOTTOM OF UNIT. THIS WILL VOID THE WARRANTY. ONLY USE THE PRE-DRILLED OPENING WITH THE PROPER CONNECTOR.**

CAUTION: Ensure that you have made the correct connections. You must follow the wire connection as shown to ensure proper operation of the unit. If you cross one set of wires with another, the unit will not operate correctly even though it turns on and otherwise appears to function properly.

Note: The internal surge protection circuit breakers are 50 AMP connection breakers. These circuit breakers will protect the unit in the event of excessive power surges. The circuit breakers in the Service Panel control the actual Amperage to the water heater.

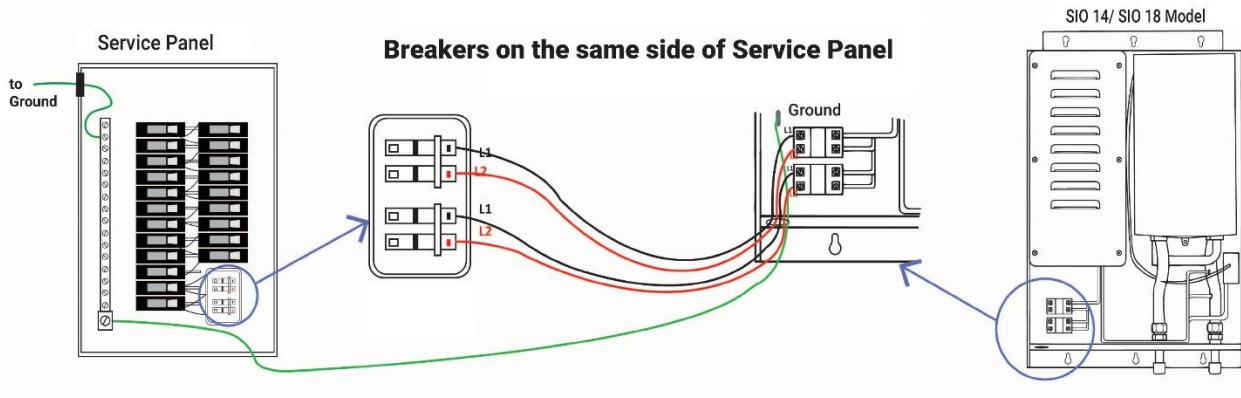


SIO 14 Pro & SIO 18 Pro Wiring Diagram (U.S.):

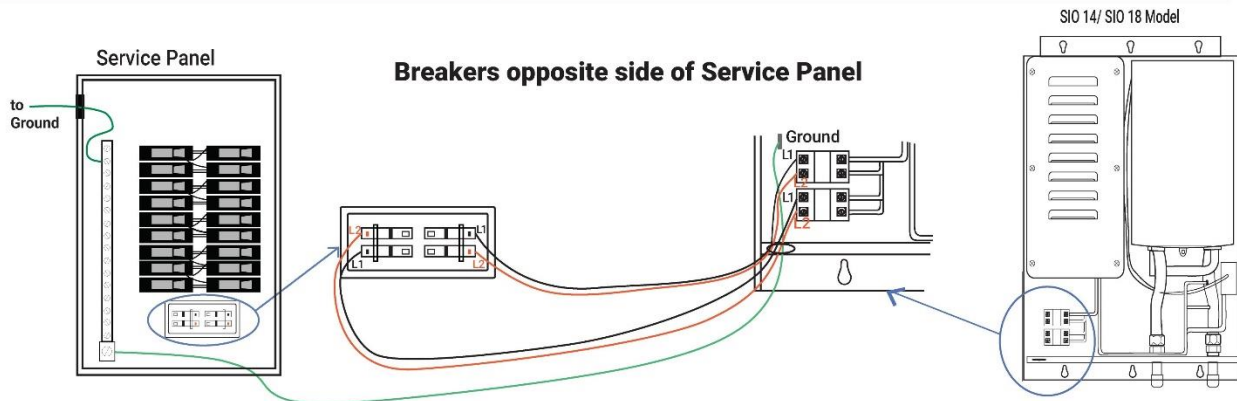


SIO 14 Model: 2 x 30AMP Double Pole, 2 pairs #10 AWG wires
 SIO 18 Model: 2 x 40AMP Double Pole, 2 pairs #8 AWG wires

IMPORTANT: DO NOT CROSS OR MIX L1 & L2 CONNECTIONS:



SIO 14 Model: 2 x 30AMP Double Pole, 2 pairs #10 AWG wires
 SIO 18 Model: 2 x 40AMP Double Pole, 2 pairs #8 AWG wires



THE FOLLOWING ELECTRIC INSTRUCTIONS ARE FOR CANADA CUSTOMERS



CAUTION: Breaker must remain off until installation is complete. **SERIOUS BODILY INJURY OR DEATH COULD OCCUR IF YOU IGNORE THIS WARNING.**

SioGreen products must be installed by a licensed and qualified electrician in accordance with all applicable national, state, and local electrical codes depending on country.

Before installing this product, ensure that the home has sufficient electrical power available to handle the maximum amperage load of the applicable model.

IMPORTANT NOTES:

These units will require 1 set of wire and ground (see wiring diagram), 1 electric breaker, and 2 jumper wires. Jumper wires will be pre-installed by the manufacturer. **DO NOT REMOVE THE JUMPER WIRES.** Removing the jumper wires will void the warranty.

Specifications by Model (CANADA)

MODEL NUMBER	MAX KW	VOLTS	MINIMUM BREAKER	MAX POWER (AMP)	MINIMUM WIRE
SIO 14	14.0	240	60 AMP	58.4	6 AWG
SIO 18	18.0	240	80 AMP	75	4 AWG

Step 1: Remove cover of the water heater carefully and locate the electrical disconnect breaker on the bottom left hand corner facing the unit.

Step 2: Use the correct wire gauge that meets all NEC or country of installation guidelines based on the size of the breakers used to feed the unit and the length of the wire run.

Step 3: Run the set of wires from the home's main panel to the tankless water heater. (See above chart for minimum wire size) This minimum wire size is based on maximum of 50' of length.

Step 4: A separate ground conductor is required for the incoming circuit.

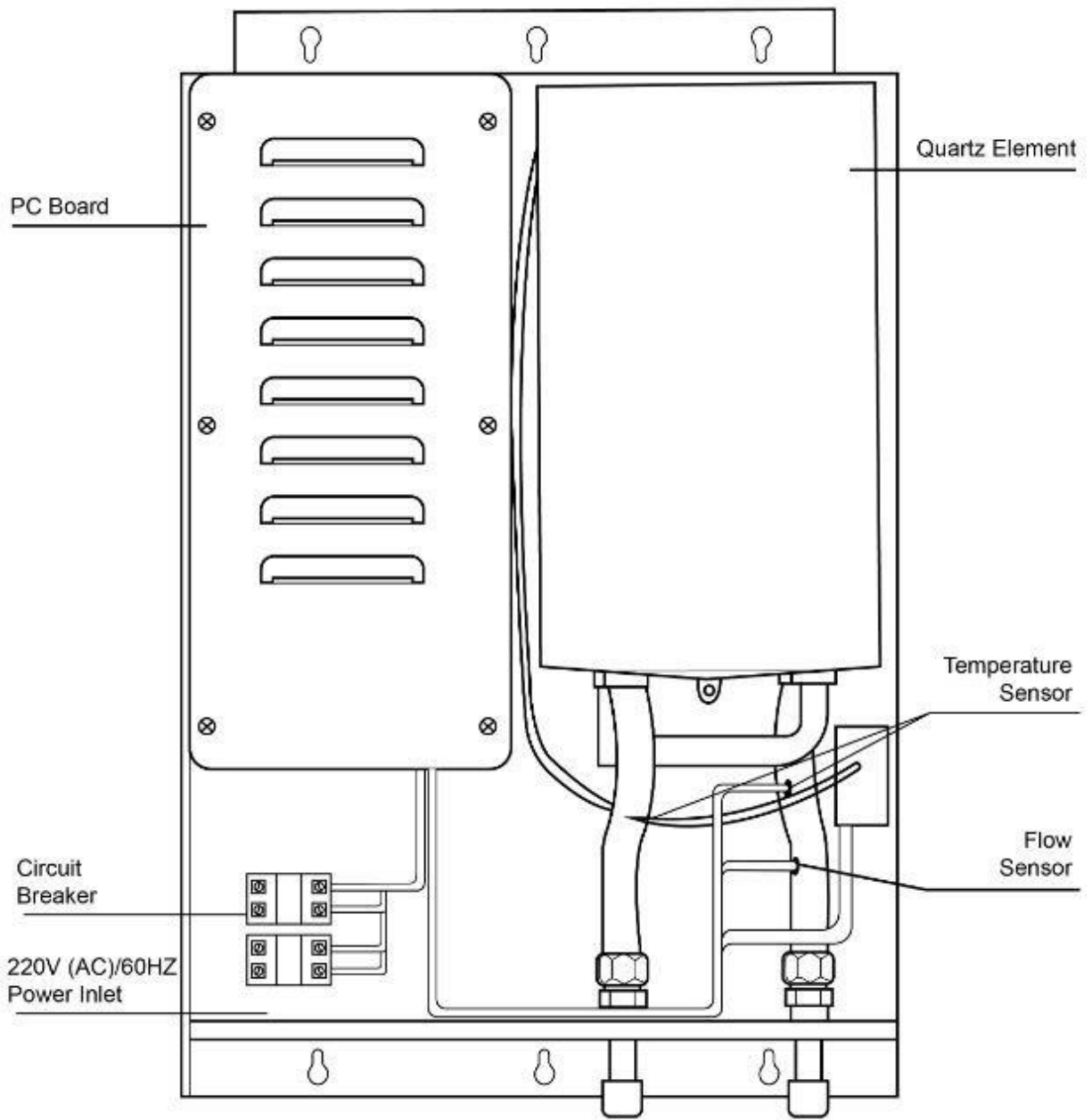
Step 5: Connect the wires to one two-pole breaker (see wiring diagram).

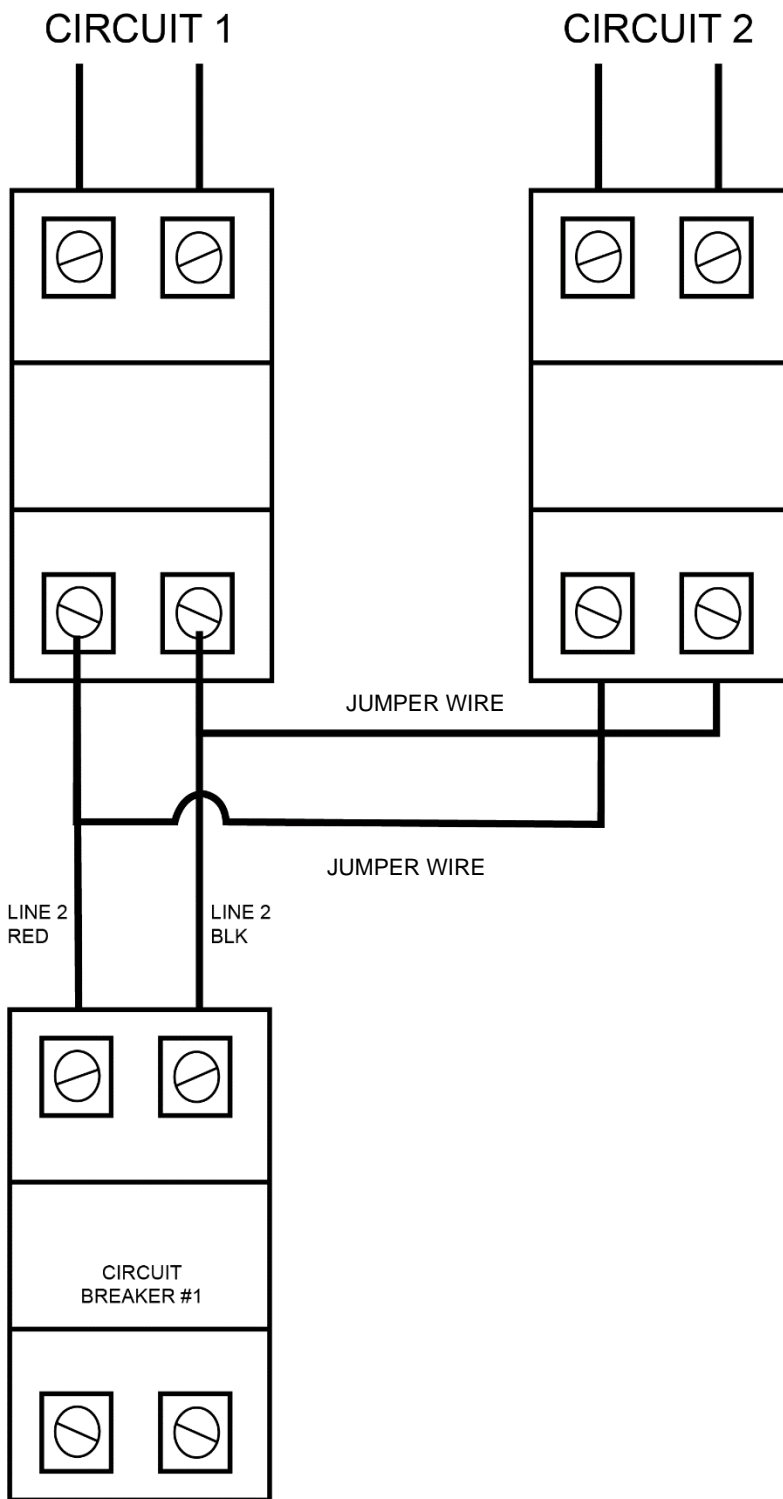
Step 6: Verify all connections are tight and secure. Verify the correct breaker size. Verify the ground conductor size and connection per applicable codes.

CAUTION: Ensure that you have made the correct connections. You must follow the wire connection as shown to ensure proper operation of the unit. If you mix up one set of wires with another, the unit will not operate correctly even though it turns on and otherwise appears to function properly.

SIO 14 & SIO 18 Wiring Diagram (CANADA):







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SETTING THE HOT WATER OUTLET TEMPERATURE

Typical storage tank water heaters are set at extremely high temperatures. In order to actually use the hot water, you must mix a considerable volume of cold water to cool the hot water down to a safe, comfortable level. This is necessary to extend and increase the volume of useable heated water due to the limitations of the size of the tank.

With a tankless water heater, you typically set the temperature at a much lower level since it is capable of heating your water on demand. This level will be much closer to the actual temperature at which you feel comfortable showering or bathing. As a result, you will no longer need to mix cold water to run a shower or bath; in fact, you may mix very little or no cold water. This is perfectly normal and means that you are no longer wasting energy by overheating your water.

Most people feel comfortable showering or bathing at a temperature between 98° and 105°F (37° to 41°C). We recommend that you set the output water temperature of your water heater in the range of 105° - 110°F (approx. 41° - 43°C). This will ensure you have adequate hot water to meet all of your household needs while also maximizing the available water flow rate, reducing the risk of scalding to children and the elderly, and increasing the energy savings you achieve.

NOTE: All newer model dish washers are equipped with an internal heating element and most laundry detergents are now designed for use in cold and warm water. There is no longer a need set your water heater to a temperature above 125°F. Temperatures above this level (which most traditional water heaters are set to deliver) can cause serious scalding injuries to small children or elderly persons in your home.

DANGER: Hotter water increases the potential for hot water SCALD

1. Before start-up, check that all connections are secure, and fittings are tight. Confirm that all air has been purged from the system and the water lines have been flushed and cleared of all foreign materials. Be sure to open the cold water shut off valve completely to ensure maximum flow.
2. Turn the power on at the Service Panel and push the Power Button on the heater to turn the unit on. Verify the unit set temperature is 105-110 degrees on the digital display.
3. Open a tub hot water faucet. Do not mix cold water at this time. The water heater will activate and begin to heat the water. Adjust the temperature settings using the Up and Down buttons until you reach a comfortable setting. The water heater will generate the maximum flow rate based on the temperature setting.
4. You will gain a higher flow rate by lowering the set temperature as water moves through the water heater’s quartz elements faster. If hotter water is required, simply raise the temperature setting to meet your temperature needs.
5. Never use the cold water inlet valve to adjust flow. This will restrict water from flowing in and can cause damage to the internal controllers.
6. Turn off water and the unit is set.

SIZING GUIDE

Temperature Rise

MODEL NUMBER	MAX KW	75 F	65 F	55 F	45 F	35 F
SIO 14	14.0	1.70	2.00	2.30	2.80	3.60
SIO 18	18.0	2.20	2.50	3.00	3.60	4.60

GALLONS PER MIN OUTPUT BASED ON 110° EXIT TEMPERATURE.

TROUBLE SHOOTING

If you are having any problems getting your unit to work after going through the check list, please call our technical support team for any help.

TOLL FREE 1-888-270-8452

You can also email us at:

support@SioGreenUSA.com

Problem	Possible Cause	Solution
Water heater is not heating at all (water is flowing but the unit is not heating - the outgoing water temperature is the same as the cold water supply) or the digital display does NOT light up.	No power or incorrect wiring.	Make sure the breakers at main electrical panel are ON. You may have a faulty breaker or unit may be wired incorrectly.
	Flow sensor is not activating	Open up the system and check to see if anything is stuck in the flow sensor. Verify screen is clean. Contact support.
Water heater is heating, but the water temperature is not hot enough.	Flow rate is too high.	Adjust the water valve to decrease the water flow. This should increase the temperature.
	The unit is under sized for the application	Check map sizing guide to confirm if the correct unit is installed
Unit initially heats then shut off unit and will not restart	Sticky relay	Reset breakers. Call Customer Care for further issues.

No water flow or low water flow	Closed valve or clogged filter or safety screen	Open valve. Clean filter and screen.
Error Code: B1	Inlet Flow Sensor	Open up the system and check to see if anything is stuck in the flow sensor. Verify screen is clean. Contact support.
Error Code: B2	Outlet temperature sensor	Replace sensor. Contact support.

WARRANTY

BUYER'S REPRESENTATION AND LIMITATIONS OF LIABILITY

By accepting and installing the Product, Buyer expressly acknowledges the terms and conditions of the Manufacturer Warranty and hereby expressly accepts and agrees to the Warranty, Representations, and Limitations of Liability as set forth below.

Manufacturer warrants that the electric tankless water heater and its components as manufactured by the Manufacturer (the "Product") shall be free from defects in materials and workmanship, under normal use and service for the period of time identified below beginning from the date of Purchase. MANUFACTURER MAKES NO WARRANTY TO BUYER WITH RESPECT TO THE WORK OR MAINTENANCE (other than set forth above) AND CUSTOMER DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, WITHOUT LIMITATION, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

IMPORTANT! YOU MUST REGISTER YOUR PRODUCT – WARRANTY REGISTRATION

Buyer's obligation under the terms of purchase and sale require that the Warranty Registration must be returned to Manufacturer within thirty (30) calendar days of purchase of the Product. SioGreen's Warranty Program is only valid for Products Purchased in the United States and installed in the 50 U.S. states and the Caribbean. Register your product on SioGreen Inc. website:

<https://www.siogreenpro.com/warranty-registration-form>

Please fill out product and contractor information completely. Send or attach the following items (scan or copy) for Warranty Registration:

- Proof of Purchase
- Provide Installer Receipts and Certification by licensed Contractor for Warranty to protect Buyer's rights and obtain Manufacturer's Warranty benefits

IF THE PRODUCT WARRANTY IS NOT REGISTERED WITHIN THIRTY (30) CALENDAR DAYS FROM RECEIPT OF PRODUCT HAVE PASSED, THERE SHALL BE NO RETURNS OR WARRANTY AVAILABLE TO BUYER

TWO (2) YEAR BASIC REPLACEMENT LIMITED WARRANTY:

During the two (2) year warranty period beginning at the date the product was originally purchased, if Buyer submits a claim to Manufacturer, Manufacturer will replace the defective model with the same or equivalent model formed from new and/or previously used and/or refurbished parts that are equivalent to new in performance and reliability.

FIVE (5) YEAR LIMITED ELECTRONICS WARRANTY:

In addition to the basic two (2) year warranty, the Electronic PC Board portion of the product shall have an additional Three (3) year limited warranty beginning at the expiration of the above two year limited warranty. The Electronic PC Board as referred to herein shall mean the actual circuit board component only and does not include wiring harnesses or connectors. Under this additional warranty, Manufacturer will replace the defective Electronic PC Board should a repair be required. Manufacturer is not liable for any costs incurred by Owner, including, without limitation, the cost of any labor.



TEN (10) YEAR LIMITED HEAT EXCHANGER WARRANTY:

In addition to the basic two (2) year warranty, the Heat Exchanger portion of the product shall have an additional Eight (8) year limited warranty beginning at the expiration of the above two year limited warranty. The Heat Exchanger as referred to herein shall mean the body of the heat exchanger, including the composite plastic component parts attached to the body of the heat exchanger, and the Quartz Tube components. Under this additional warranty, Manufacturer will replace the defective Heat Exchanger should a repair be required. Manufacturer is not liable for any costs incurred by Owner, including, without limitation, the cost of any labor.

Manufacturer reserves the right to deny warranty coverage upon manufacturer's examination of unit.

SUBMITTING THE CLAIM:

To initiate a Warranty Claim, Buyer and/or Installer must call the Technical Support number (888-270-8452) to conduct a telephone troubleshooting interview. If it is determined a valid warranty claim exists, Manufacturer will immediately issue an RMA (Return of Merchandise Authorization) to Buyer. Buyer, at its sole cost and expense, must ship the defective product to Manufacturer within 30 days, to the location provided to Buyer in the e-mail response to Buyer's submitted claim.

All returned products must be wrapped and packaged securely to avoid shipping damage. All products must be returned in the same condition as they were received to avoid any additional costs to the Buyer.

Buyer shall provide Manufacturer with a valid credit card to use for assurance for the return of the defective unit and any additional damages to the returned unit reviewed by the Manufacturer. Failure to promptly return the defective unit will result in the Buyer being charged for the replacement unit.

Upon receipt of the signed RMA, Manufacturer will immediately notify and authorize the original seller/installer listed on the Warranty Registration to replace the defective model with the same or equivalent model, to Buyer.

Manufacturer reserves the right to deny warranty coverage upon Manufacturer's examination of unit. Once the unit has been received and inspected by Manufacturer, and a valid warranty claim exists, the Warranty obligation set forth hereunder shall be deemed completed satisfactorily.

This WARRANTY is subject to the following:

- a) This Manufacturer Warranty is only applicable to the original purchaser at the original installation address of purchaser ("Buyer"). The Warranty is personal only to the Buyer with proof of purchase and is not available to an individual who is only in possession of the Product.
- b) **IMPORTANT: MANUFACTURER REQUIRES THIS PRODUCT TO BE INSTALLED BY A LICENSED CONTRACTOR. OWNER INSTALLATION OF THE PRODUCT VOIDS THE WARRANTY.**
- c) Manufacturer Warranty is only offered if the Product is installed by a Licensed Contractor who installs the Product in accordance with any national and/or local codes and installed to Manufacturer Specifications using all included components supplied by Manufacturer and other parts that may be required to protect equipment. The Licensed Contractor shall comply with all laws, ordinances, and regulations, both state and federal, applicable to the Product. Buyer is solely responsible for being compliant with such laws and expressly warrants to Manufacturer that the Product will be installed according to such rules and regulations. Buyer assumes all such risk associated with being compliant with these laws. Buyer agrees to expressly relieve Manufacturer, its agents or employees from any all liability by reason of any action, injury, loss, or damage to any person or property resulting from any lack of compliance on behalf of Buyer, irrespective of the cause of such injury, loss, or damage. Should Buyer not be compliant, Buyer shall have no warranty rights.

WARRANTY DOES NOT COVER:

- Product misuse, tampering, or misapplication, accidental damage, or improper installation
- Product failure caused by chemical corrosion or freezing.
- Product failure due to lightning, flood, or other natural or man-made calamities
- Costs incurred for shipping, delivery, handling, and/or administrative charges
- Labor charges of any kind

BUYER'S REPRESENTATIONS

- a) Buyer warrants acknowledges and agrees that it shall not use the Product other than for the purposes for which it is intended. Buyer further warrants that Buyer shall only use the Product in accordance with the Manufacturer's recommended guidelines as set forth in this Manual. Buyer expressly waives all liability and indemnifies and holds Manufacturer harmless for any action against Manufacturer for any deviation by Buyer from the intended purposes of the Product.
- b) Buyer warrants acknowledges and agrees that Buyer shall not reverse-engineer, modify or create a derivative work of the Product without prior written permission of Manufacturer
- c) Buyer has no right to modify or alter the Product and shall not make any improvements, alterations or modifications to the Product. If Buyer modifies, alters or improves the Product, the Warranty shall be and is hereby voided
- d) If the Product is not installed or used in accordance with the Manufacturer's specifications as set forth in this manual, any and all warranties either expressed or implied shall be and are hereby voided. Only upon proper installation and use of the Product shall the above warranty apply. Any tampering, misuse or negligence in handling or use of Product shall render the warranty void. Further, any warranty is void if, at any time, Buyer attempts to make any changes to any of the components of the Product.

LIMITATIONS OF LIABILITY

- a) Risk of Loss. Buyer agrees to assume all risk of loss or damage, no matter how occasioned.
- b) Indemnification. The Buyer agrees to indemnify, hold harmless, save and defend Manufacturer and its agents or employees from and against any and all claims, liens, liability, loss or damage, including expenses and attorney's fees, arising out of or in connection with, directly or indirectly, the Product, including claims, liens, liability, loss or damage to any employee, family member, agent or representative of the Buyer. This shall include claims, liens, liability, loss or damage caused by any actual or claimed negligence or gross negligence (active or passive), of Manufacturer and its contractors, agents or employees, either as the sole or contributing cause, whether for damage to property, wherever situated, or bodily or personal injury, including death, resulting from or sustained by any person or persons at any time.
- c) Waiver of Liability. The Client agrees to expressly relieve Manufacturer, its contractors, agents or employees from any and all liability by reason of any injury, loss or damage to any person or property resulting from the installation of the Product, irrespective of the of the cause of such injury, loss or damage.
- d) The manufacturer shall not be liable for any water damage arising, directly or indirectly, from any defect in the hot water heater component part(s) or from its use.

- e) IN NO EVENT SHALL MANUFACTURER BE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OR FOR LOST INCOME, LOSS OF PROFITS, SAVINGS OR OTHER ECONOMIC LOSS ARISING OUT OF OR CONNECTED WITH THIS PRODUCT, REGARDLESS OF WHETHER A CLAIM IS BASED ON CONTRACT, TORT, STRICT LIABILITY OR OTHERWISE.
- f) NOTWITHSTANDING ANYTHING TO THE CONTRARY CONTAINED IN THIS MANUAL, THE LIABILITY FOR DAMAGES FROM ANY AND ALL CAUSES WHATSOEVER AND REGARDLESS OF THE FORM OF ACTION, WHETHER IN CONTRACT, TORT OR NEGLIGENCE, SHALL NOT EXCEED THE AMOUNT OF THE PRODUCT PRICE

CHOICE OF LAW

The laws and statutes of the State of Florida shall govern the construction, interpretation, and performance of this Manual and Warranty. Any conflict in law shall be resolved in favor of the laws and statutes of the State of Florida. The venue for any dispute shall lie in Pinellas County, Florida.

Manufacturer Contact: SioGreen Inc.

4501 107th Circle N. Suite #1

Clearwater, FL 33762

888-270-8452

www.SioGreenUSA.com

Customer Support: support@SioGreenUSA.com

Manufacturer reserves the right to discontinue or change at any time, specifications or designs without notice and without incurring an obligation.